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GrandCare

A SUPPORT NETWORK

Central Massachusetts Agency on Aging, Inc.
www.SeniorConnection.org

Background

Grandparents raising their grandchildren (GRGs) face many challenges, being predisposed to:

- Mental/physical health problems
- Poor socioeconomic status
- Culture shock from the generation gap
- Difficult family circumstances

Existing applications do not tailor their services to the needs of GRGs:

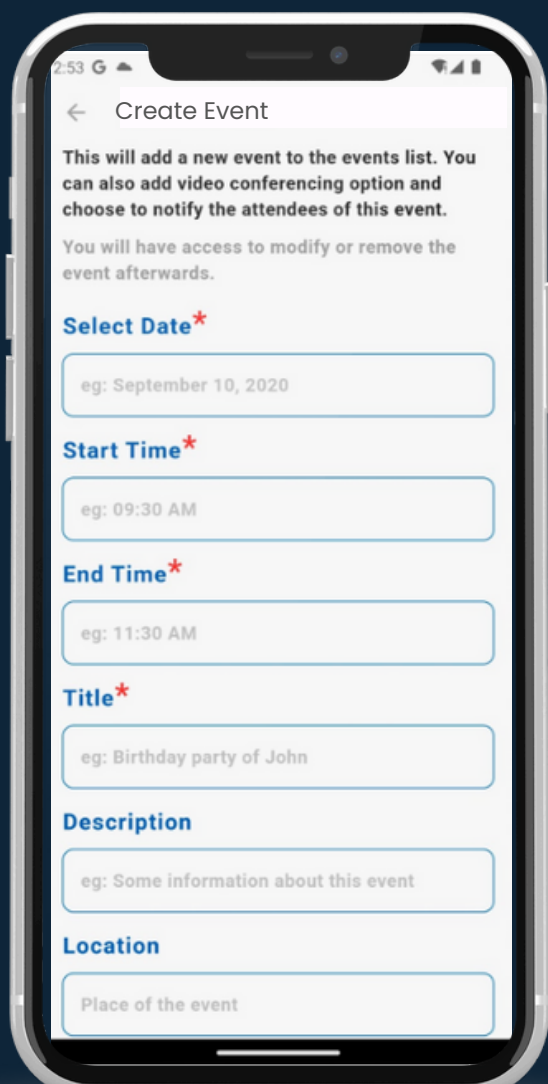
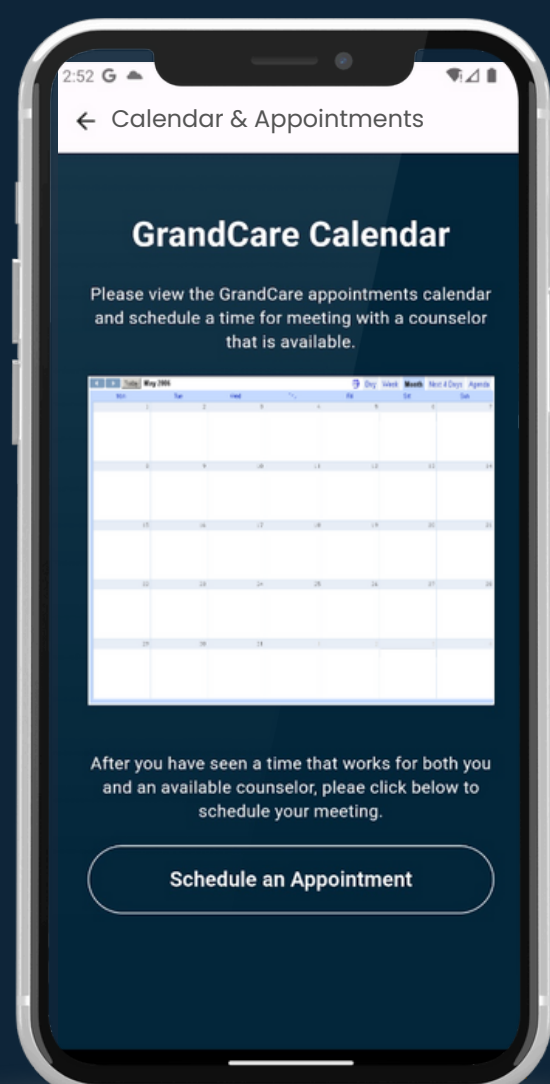
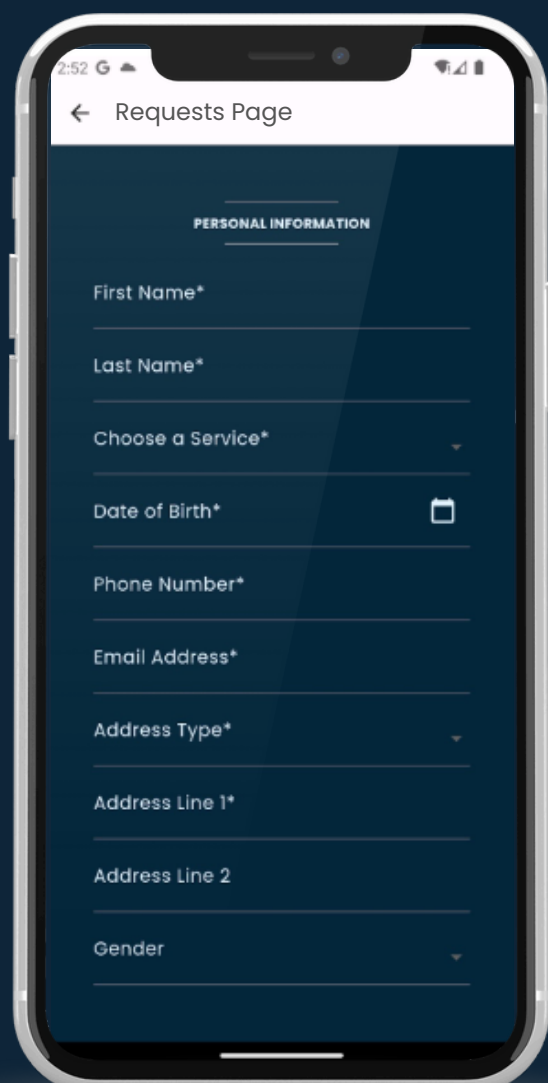
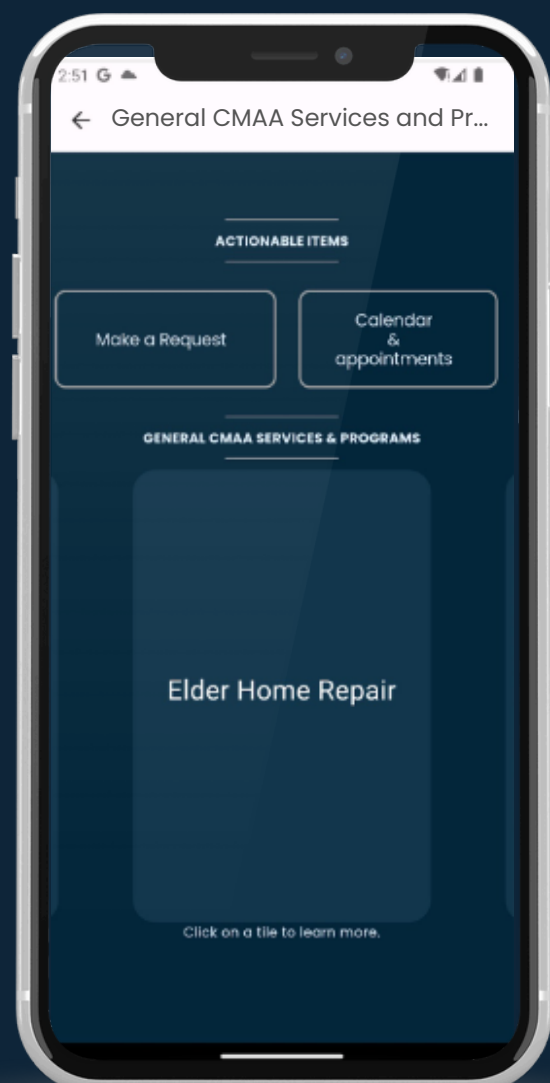
- *Chime* (basic financial management)
- *EarlyBird* (investments and album creation)
- *brightwheel* (childcare monitoring)

Information & Features

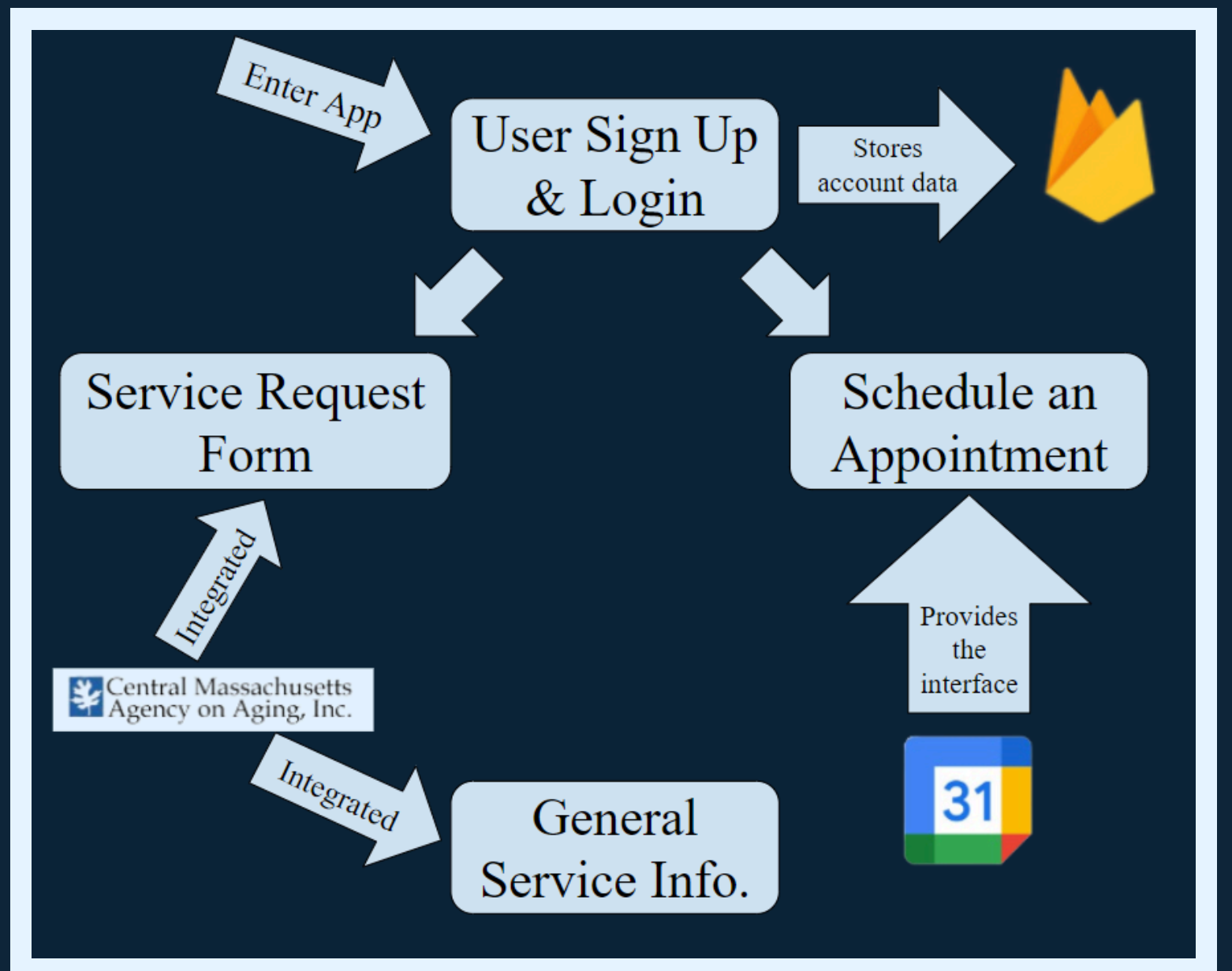
We partnered with the Central Massachusetts Agency on Aging (CMAA) to create an app that helps the agency assist GRGs. GRGs can:

- Learn about the general public resources the CMAA offers
- View CMAA support staff availability using a public calendar system
- Schedule appointments with CMAA support staff to receive, request, and/or qualify for services

Our audience includes GRGs and the CMAA. In the future, apps like this can serve other areas and organizations with similar goals.



System Architecture



Future Extensions

We plan on continuing our partnership with the CMAA and fully developing the application.

- Location tracking of the CMAA service bus
- Location tracking of CMAA support staff personnel
- Creating a SQL Database of tabular data for CMAA administrators to view and manage requests

